

L.A. Care Health Plan Important: Home Infusion Program

Updates to Home Infusion Program

Effective October 1, 2015, home infusion medications are processed by Navitus Health Solutions, L.A. Care's Pharmacy Benefit Manager (PBM). This will create an ease of authorization and payment for providers rendering these services.

If you have questions about the new claims process for a home infusion medication, please contact the Navitus pharmacy help desk:

Medi-Cal (844) 268-9786

Healthy Kids, PASC-SEIU, L.A. Care Covered (844) 268-9787

Chemotherapy drugs and adjunct pharmaceutical therapies for side effects will remain the financial responsibility of the PPG.

Ancillary supplies and services to administer home infusion will continue to be billed directly to L.A. Care Health Plan Claims Department. You can contact L.A. Care at (888) 452-2273.

If you have questions about this formulary change, you can reach Navitus Customer Care toll-free at (844) 268-9785, or the L.A. Care's Provider Relations team at (213) 694-1250 Ext. 4179.

