

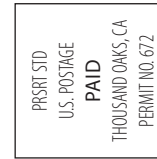
# Create your account today to get started.

**STEP 1** Visit <https://members.lacare.org>.

**STEP 2** Select **Create an Account**.

**STEP 3** You will need a valid L.A. Care member ID number and email address.

**STEP 4** Create your user ID and password.



# Welcome to L.A. Care Connect



Get **more** with your online member account



LA1370a 10/15



## More Personalized Content

View your health care information including eligibility, claims, and prescription history.



## More Features

Print or view your ID card to use at your doctor's office or pharmacy.



## More Access

Chat live with a nurse at a time that's convenient for you.



## More Wellness

Take charge of your life. Connect to *My Health In Motion* for programs tailored to your health needs.



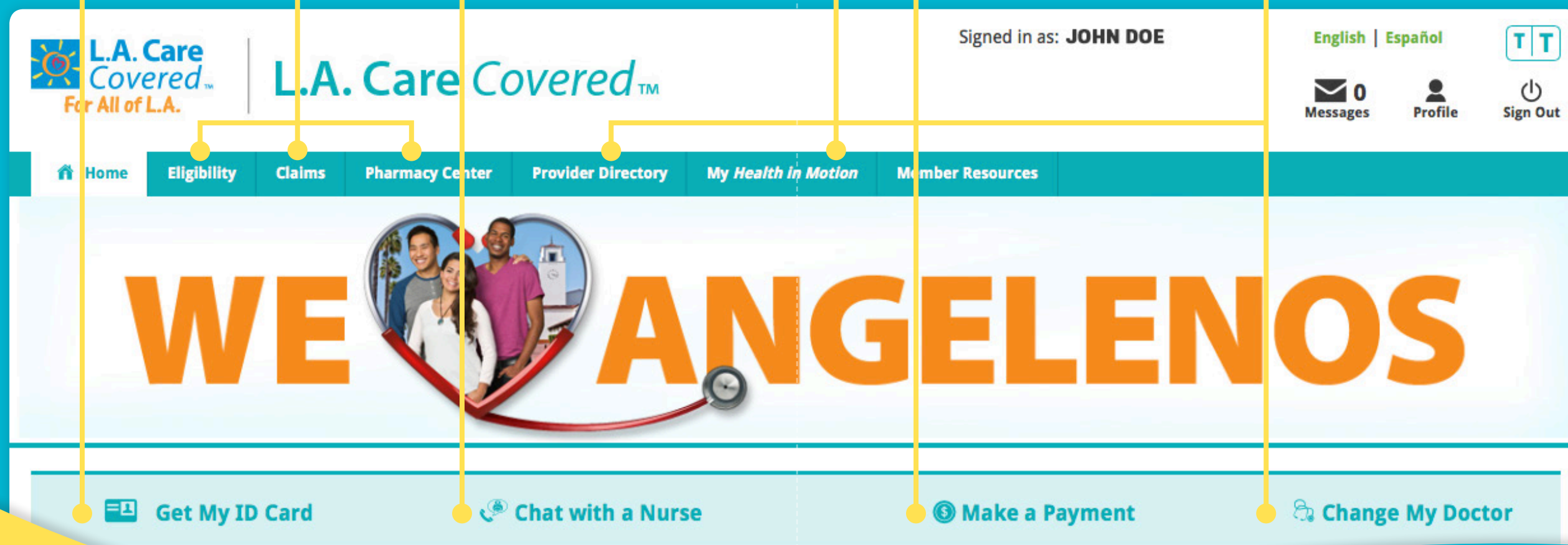
## More Payment Options

Access online premium payment options.



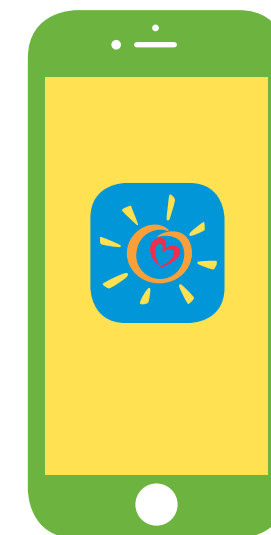
## More 24/7 Service

Find a doctor, request to change your doctor, search the provider directory, or contact us — all at the touch of a button.



COMING  
SOON

# L.A. Care Connect On the Go



We're making improvements to the L.A. Care Connect mobile app for Apple and Android devices. Stay tuned to see what the new app has to offer.



Note: L.A. Care Connect is now available in English and Spanish.

You can get this information for free in other languages. Call **1.855.270.2327** TTY/TDD **711**. The call is free. We are available 24 hours a day, 7 days a week, (including holidays).

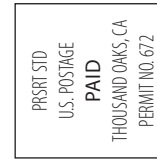
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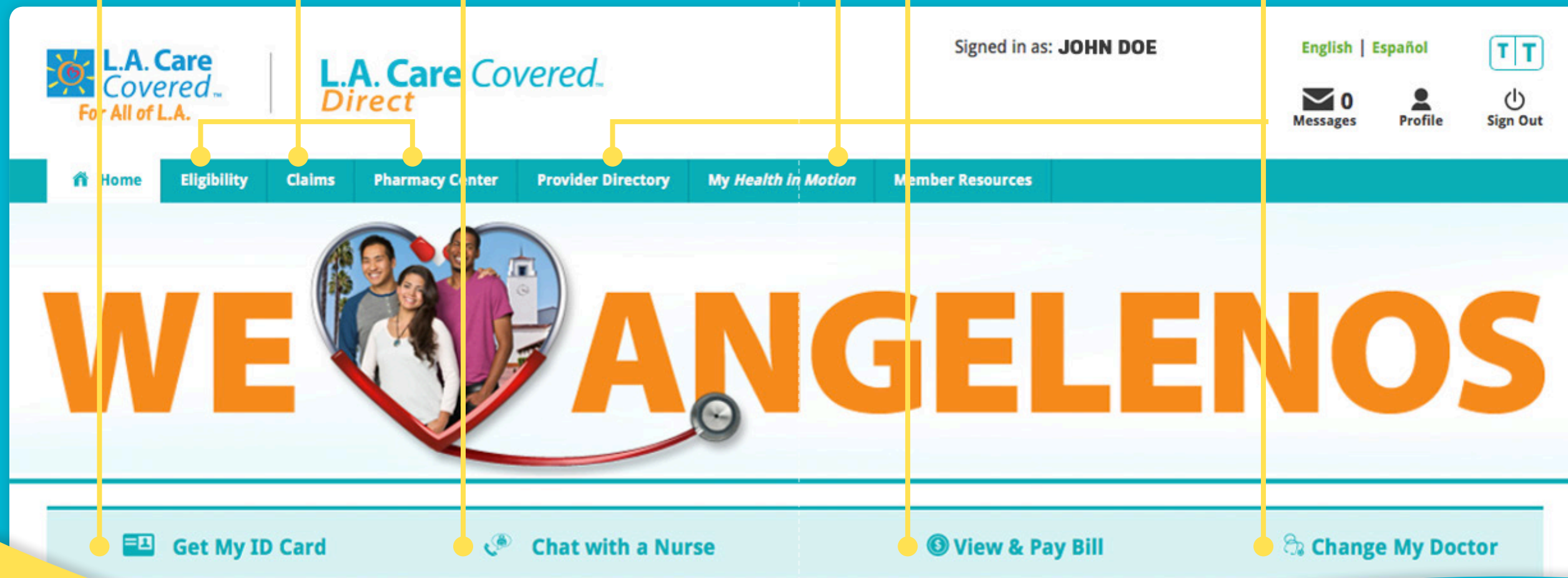
## More Payment Options

Make your premium payment online using your credit/debit card.



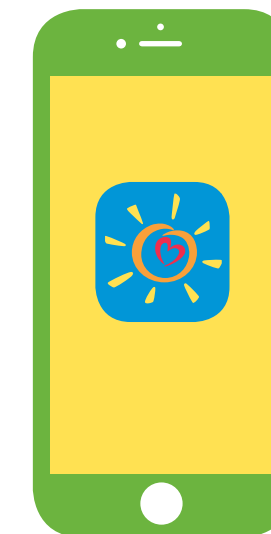
## More 24/7 Service

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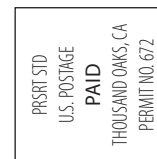
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Note: L.A. Care connect is only available to members who are 18 years of age or older.



# Welcome to L.A. Care Connect



Get **more** with your  
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## More Personalized Content

View your health care information, eligibility and prescription history.



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## More Features

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## More Access

Chat with a nurse at a time that's right for you.




## More 24/7 Service


Find a doctor, request to change your doctor, or reach us at the touch of a button.


**MEDI-CAL**


Signed in as: **JOHN DOE**

English | Español

 0 Messages

 Profile

 Sign Out

 Home


Eligibility


Pharmacy Center


Provider Directory


My Health in Motion

Member Resources

 Get My ID Card

 Chat with a Nurse

 Change My Plan

 Change My Doctor

**Welcome, JOHN**

**Coverage Summary**

Member:	JOHN DOE	Member ID:	92222222Z
Status:	Active		

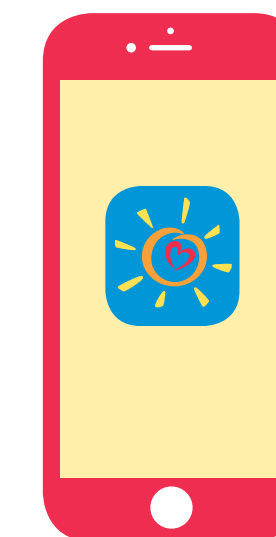
**Your Current Doctor or Clinic**

**Need Help?**

Contact us 24 hours, 7 days a week

COMING  
SOON

# L.A. Care Connect On the Go



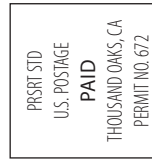
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online member account





### More Wellness

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### More Personalized Content

View your health care information, eligibility and prescription history.



### More Features

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### More Access

Chat with a nurse at a time that's right for you.



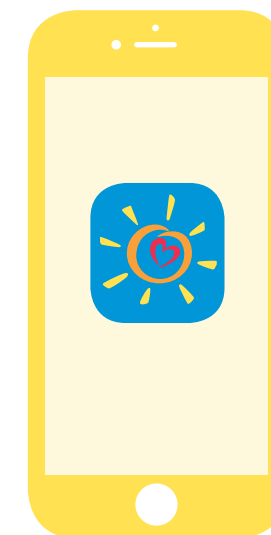
### More 24/7 Service

Find a doctor, request to change your doctor, or reach us at the touch of a button.

The screenshot shows the L.A. Care Health Plan website. At the top, it says "Signed in as: JOHN DOE" and "English | Español". Below this is a navigation bar with links: Home, Eligibility, Provider Directory, My Health in Motion, and Member Resources. A secondary navigation bar contains: Get My ID Card, Chat with a Nurse, Pharmacy Center, and Change My Doctor. The main content area displays "Welcome, JOHN" and "Your Current Doctor or Clinic" with the name "PAYKAR ABRAHAM".

COMING  
SOON

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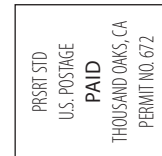
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## More Personalized Content

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## More Features

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## More Access

Chat with a nurse at a time that's right for you.



## More Payment Options

View or pay your bill online.



## More 24/7 Service

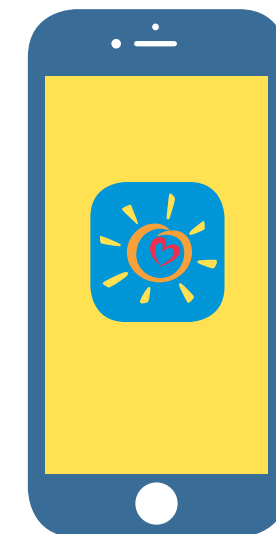
Find a doctor, request to change your doctor, or reach us at the touch of a button.

The screenshot shows the L.A. Care PASC-SEIU member portal. At the top, it says "Signed in as: JOHN DOE" and "English | Español". There are links for "Messages" (0), "Profile", and "Sign Out". The main navigation bar includes "Home", "Eligibility", "Pharmacy Center", "Provider Directory", "My Health in Motion", and "Member Resources". Below this, there are four large buttons: "Get My ID Card", "Chat with a Nurse", "View & Pay Bill", and "Change My Doctor". The page content includes a "Welcome, JOHN" message, a "Coverage Summary" table, and a "Your Current Doctor or Clinic" section listing KHOJAYAN VIGEN. A "Need Help?" section is also visible.

Member Name	Member ID	Effective Date	Effective Until
JOHN DOE	IH9999999	1/1/2013	



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